

## TERMS AND CONDITIONS

When selecting to book car parking at Land's End Airport you are agreeing to the following terms and conditions, please ensure that you read and understand the following as they explain your rights and obligations alongside containing details of matters for which we do not accept responsibility for.

1. The sums we charge for car parking at Land's End Airport will be displayed on the Tariff Boards before entering the car park and can be found at:

[www.islesofscilly-travel.co.uk/plan-your-trip/parking/](http://www.islesofscilly-travel.co.uk/plan-your-trip/parking/)

2. If you have not prepaid for car booking on the Just Park app, at the time of booking your skybus flights, you can pay at any of the pay machines situated in the car parks upon exit or pay at the Check-In desk inside the airport terminal. Please ensure you pay immediately before you collect your vehicle.

3. Charges will apply for time that you have parked in the car park including in the event of unforeseen circumstances such as weather delays.

4. We recommend that you inform us on arrival if you intend to leave your car longer than 28 days. Unless you tell us, or you have pre booked for longer than 28 days we will assume that your vehicle has been abandoned.

5. We cannot guarantee the security of our Car Parks as members of the public have access to them at all times. We do not guarantee that security measures that we have in place, for example CCTV or patrols, will be working at all times or, even if they are working that they will be effective in preventing loss, damage, or theft or in identifying who might be to blame.

6. Neither we nor our employees' accept liability for any loss, damage, or theft of, or from, any Vehicle unless caused by the negligence, willful act or default or breach of statutory duty of us or our employees servants or agents.

## CAR PARK SAFETY AT LAND'S END AIRPORT

1. You must comply with all directions and signs posted in the car parks and all instructions or requests given or made by employees for regulating traffic within the car park

2. You must ensure that animals are kept secure on a lead when outside your vehicle.

3. Please ensure you do not park in restricted car parking bays unless authorized to do so. These bays will be clearly marked.

4. Please ensure your vehicle is securely locked.

5. No person or animal is left in your vehicle and your possessions are taken with you or removed from sight and placed in the boot wherever possible.

6. We reserve the rights to enter a vehicle and to use force if necessary, in such a manner as we think necessary without being liable for damage caused to facilitate the exercise of the rights given to us in these conditions of parking or to abate any nuisance caused by your vehicle.

## ABANDONED VEHICLES

We recommend that you tell one of our staff, when you arrive at the Car Park, if you intend to leave your Vehicle in the Car Park for longer than 28 days. Unless you tell us this, or you have pre booked for longer than 28 days we will be entitled to assume that your Vehicle has been abandoned.

What should you do in the case of damage to or theft from your vehicle?

If your Vehicle is damaged or is stolen or if any possessions stolen from it whilst parked at Land's End Airport, you must immediately inform a member of our staff in person at the Airport Check-In desk and immediately inform the police and notify your insurer.

We will do everything possible to assist in the investigation process with any damage or theft reported.

## DAMAGE TO OTHER VEHICLES OR PROPERTY WITHIN THE CAR PARK

Should you damage an unmanned Vehicle or any part of a Car Park environment and its equipment, you must report the matter immediately to a member of our staff and give them the registration numbers of both Vehicles together with your full name and address and the name and address of your insurance company together with your policy number. In doing so, for the purposes of the General Data Protection Regulation 2018 and any other relevant law you are consenting to our passing this information on to the owner or driver of any other Vehicle involved.

You may be required to make good to our reasonable satisfaction any damage caused to the Car Park or to pay to us on demand the cost incurred by us in making good this damage.

Should an incident occur between vehicles within our car parks with drivers present contact details should be exchanged.

If damage is done to the car parks by a customer's vehicle and it is not reported directly to the airport authority at the time of occurrence, it will be reported to the Police as criminal damage. Any subsequent costs will be recovered from the customer.

## OUR LIABILITIES FOR LOSS OR DAMAGE TO PROPERTY

We cannot guarantee the security of our Car Parks as members of the public have access to them at all times. We do not guarantee to you that security measures that we have in place, for example CCTV or patrols, will be working at all times or, even if they are working that they will be effective in preventing loss, damage, or theft or in identifying who might be to blame.

Neither we nor our employees accept liability for any loss or theft of or from any Vehicle unless caused by the negligence, willful act or default or breach of statutory duty of us or our employees.

## BREACH OF CONDITIONS

If you breach these Conditions we reserve the right to require you to leave the Car Park immediately. In these circumstances you will be required to pay for your stay

Vehicles that are parked in violation of the car parking Terms and Conditions will incur a Parking Charge Notice at the advertised rate.

## CONTACT

All queries regarding Car Parking should be directed to CPM Limited:

### E-MAIL:

[info@uk-cpm.com](mailto:info@uk-cpm.com)

### TELEPHONE:

0345 463 5050 (Option 4)

## USEFUL LINKS

### AMEND

<https://help.justpark.com/hc/en-us/articles/207291517-How-do-I-change-the-times-of-my-booking->

### CANCEL

<https://help.justpark.com/hc/en-us/articles/206572448-How-do-I-cancel-my-upcoming-booking->

### CANCELLATION POLICY

<https://help.justpark.com/hc/en-us/articles/360008316613>